

# Patient Newsletter



Winter 2017

Opening Hours: GP Clinic: 8.30am-5pm Monday to Friday (By appointment)

Walk-In & After Hours Clinic: 8.30am-8pm seven days

Contact: Phone (06) 759 4295

email reception@phoenixdoctors.co.nz



## GP Team

### Doctors

Usha Bagga  
Caroline Graas

### Practice Nurse

Sonja Sole

## Walk-in Team

### Doctors

Sentil Gopal  
Chris Bohm  
Nadja Gottfert

### Nurses

Karen Hay  
Bronwyn Robertson  
Pauline Cook  
Sharon Phillips  
Susan Grayling  
Laura Cosgrove  
Amanda Downey  
Heather Goldsworthy  
Liz McCullough  
Tracey Zehnder

### Receptionists

Wendy Baxter  
Ruth Bleasdale  
Shirley Painter  
Vicky Rook  
Lee Ruwhiu  
Vanessa Lowl  
Althea Doeg

## Ear Suction Team

### Nurses

Sharon Phillips  
Bronwyn Robertson  
Susan Grayling  
Heather Goldsworthy  
Amanda Downey

### Practice Manager

Judy Fulcher

### Nurse/ Clinical Manager

Sharon Phillips



## Accreditation

The Clinic has again achieved Foundation Standard with the Royal Collage of GP'S.



Phoenix is assessed every 3 years.

Well done team!

## Cryotherapy

This is the medical term used when people get their warts and spots or skin tags removed by liquid nitrogen. Our container expired and we needed to buy another ☹️

Good News: The new container is on its way. So in August Sonja will be able to open a cryotherapy clinic. If you require this done, please ring and a receptionist will be able to put your name on the wait list. When it arrives, an appointment will be made for you.

## Ear Suction Clinic

Are your ears blocked? Itchy?  
Have you got decreased hearing?



You may have ear wax that needs removing.

Book an appointment with our specialised nurses for an ear assessment/wax removal.

## Advance Care Planning

What choices do you want considered when you are critically unwell or dying? Talk to your GP or Sonja about Advance Care Planning (ACP).

## Staff Changes

### Good Bye

We are sad to say goodbye to Receptionist Janet Law, as she is retiring. She has worked for Phoenix and connected businesses for over 15 years.

Also with sadness we say goodbye to Nurse Helen Codd, she has been the GP nurse for 7 years. Best wishes for her new venture.

And we sadly say good-bye to Beth Hockey, the GP receptionist for the last 9 years. Best wishes for your future.



### Welcome

We are fortunate to have found amazing new staff to complete our team.

Receptionists Lee Ruwhiu, Vanessa Lowl and Althea Doeg.

Nurse Sonja Sole, will be working mainly in the GP clinic. Sonja has 10 years of Practice Nursing experience and is looking forward to working with you.

## Walk-In Clinic

For Urgent Care of minor accidents and minor medical care when your GP is unavailable.



## GP Clinic

Ring for an appointment with your GP for sore ears, chesty cough, disease management, repeat prescriptions and so on.

## Phoenix is under Construction

Thank you for your patience & understanding with the noise whilst a second story is being built.



It will give us 2 extra rooms downstairs, including a new Resus/ Practice Nurse room and GP room.

